

# **Business English News 43 - COVID-19 Economic Impact**

The world first heard about cases of a **novel coronavirus** on December 31<sup>st</sup>, 2019. In just two short months, the World Health Organization had **declared** a global **pandemic**. The impact on the world economy was **instantaneous**, as the World Economic Forum explains:

The COVID-19 pandemic has hit global trade and investment at an **unprecedented** speed and **scale**. Multinational companies faced an initial **supply shock**, then a **demand shock** as more and more countries ordered people to stay at home. Governments, businesses and individual consumers suddenly **struggled** to **procure** basic products and materials, and were forced to **confront** the **fragility** of the modern **supply chain**.

Now, as we approach summer, supply chains still don't feel completely secure. Economic forecasts look pretty **gloomy** as nations **emerging** from **lockdown** attempt to **kickstart** their economies. The stock market, however, has provided some surprises amid the crisis. As Vox reports:

Earlier in the coronavirus crisis, Wall Street had a **meltdown**. Stocks **plunged** amid fears of the disease's spread and its potential impact on the global economy, sometimes to the point that trading was **halted** altogether to **rein in** the **chaos**. But in recent weeks, the market has been doing okay. It's not at the record **highs** it was in mid-February, but it's not bad. And given the state of the world, a relatively **rosy** stock market is particularly **perplexing**.

Rosy stock market or not, the economic trouble **runs deep**. It's not just the financial **big guns** that are suffering. It's the entire **foundation of** the economy, including a massive hit to small and medium-sized businesses, which have been forced to close altogether or **scale down**. And all this **translates into** huge jobless numbers. According to the New York Times:

The latest evidence of the economic **devastation** from the coronavirus pandemic came Thursday as the U.S. government reported that an additional 3.2 million jobless **claims** were **filed** last week. The weekly **tallies** have **declined** since reaching a **peak** of 6.9 million claims in late March, but the numbers are still **stupefying**: Over 33 million people have joined the **unemployment rolls** in seven weeks.

Of course, governments can't **sit idly by** while the economy **goes up in flames**. Indeed, throughout Europe, Asia, and North America, nation states have **stepped in** to support individuals and businesses. In the U.S., the response was massive, as CNBC reports: **Lawmakers** in March moved **swiftly** to approve a historic **stimulus package** that would **inject** trillions of dollars into the economy as incomes and revenues **evaporated**. The Coronavirus Aid, Relief, and Economic Security, or CARES, Act injects more than \$7 trillion into the economy: \$2.2 trillion for direct **checks** to Americans, expanded **unemployment benefits**, money for health care, **forgivable** small business loans, and **authorization** for the Federal Reserve to invest more than \$5 trillion into **custom-made** lending programs.

But not every industry or company is impacted equally in a crisis. Despite the deep damage done to tourism, aviation, oil and gas, retail, and hospitality, there are a few winners in the crisis. As the Economist notes:

Demand for online services has **exploded** and the **infrastructure** behind the internet has proved to be **remarkably reliable**. **Newcomers** such as Slack and Zoom, which help businesses **operate remotely**, have become **household names**. And although some tech supply chains are **creaking** and online advertising spending has **dipped**, overall the big five firms are seeing **surging** demand.

Happy news to **big tech** notwithstanding, the **situation is dire**. As the pandemic **gathered momentum** through March and April, historical comparisons became increasingly **grimmer**. Channel News Asia outlines the following:

Economists have been warning for weeks that the pandemic will lead to a global **economic downturn** not seen since the **Great Depression** of the 1930s and new data is **bringing** the impact **into sharper focus**. The Bank of England said the economic output of Britain - which has the second-highest number of deaths in the world - was set to **crash** 14 per cent this year. The **forecast** came a day after the European Union warned of a 7.7-percent eurozone **contraction** in 2020.

But there has to be a limit to the bad news. Countries around the world are **crafting** approaches to opening up their economies, ending lockdowns, and getting people back to work. And whether or not a **much-anticipated second wave** hits, companies are figuring out what the **new normal** will look like. And that means recovery, as CNN concludes:

We had a hard, fast drop in March, and I think how **we bounce back** will be a long, steady **inching up** through the end of 2020," said Steve Rick, chief economist at CUNA Mutual Group. That kind of **comeback** would be similar to what happened **in the wake of** the Great Recession of 2008, which didn't feel like much of a recovery at all!

## Vocabulary

Novel coronavirus: a new strain of viral disease not seen before in humans; "Disease experts are constantly watching for the emergence of novel coronaviruses so they can stop them from spreading."

To declare: to officially announce that something is happening; "The President declared a State of Emergency, which gave temporary special powers."

Pandemic: a worldwide spread of a new disease; "In the early 1950s, the polio pandemic reached its highest point in North America, killing thousands of people."

Instantaneous: happening immediately or instantly; "When the amazing new manager was hired, the positive effects on the team were instantaneous."

Unprecedented scale: a size or extent of something that is larger than anything else before; "The COVID-19 crisis has impacted airlines at an unprecedented scale, causing drops in demand of up to 90%."

Supply shock / Demand shock: a sudden, unexpected change in the supply – how much is available – or demand – how much is wanted – of a good, which impacts its price; "The release of so much oil into the market by OPEC and Russia have created a supply shock that has driven oil prices extremely low."

To struggle: to try to do something with difficulty or suffering; "Many workers, especially those with young families, struggle to adapt to working from home."

To procure: to obtain something, especially with effort; "Our buyers are tasked with procuring only the best quality clothing for our department stores."

To confront: to face and deal with something difficult; "This safety inspection has forced us to finally confront the problems that have existed for a long time."

Fragility: the quality of being easily broken or damaged; "Given the overall political fragility in Hungary, I'm not so sure we should invest there."

Supply chain: a network and series of processes among companies and their suppliers to distribute a product to its final buyer or user; "Problems at many meat-packing facilities are affecting the security of the entire food supply chain."

Gloomy: sad or pessimistic; "While some economists are hopeful for a quick economic recovery, others are making very gloomy predictions."

To emerge: to appear or become known; "Zoom has emerged as a clear winner in the world of videoconferencing, with millions of new users."

Lockdown: a situation where people are not allowed to move freely because of an emergency; "The lockdown in Italy was so strict that people were fined for leaving home without a good reason."

To kickstart: to make something active again after a period of no or slow activity; "We put the mill down to one shift a day for a month, but we're now ready to kickstart normal operations again."

Meltdown: a sudden and complete failure; "If investors continue to lose confidence, we might see a total meltdown in the stock market."

To plunge: to decrease rapidly and greatly; "Boeing's stock plunged more than 50% during the crisis, but is expected to come back now that the company is resuming production."

To halt: to stop; "The Federal Reserve has decided to raise interest rates in order to halt inflation."

To rein in: to control or limit something that has happened too much or for too long; "Every department is going to have to find ways to rein in spending as we head into this recession."

Chaos: total disorganization; "In some U.S. states, orders to stay home have resulted in chaos among people who think the economic impact is worse than the disease."

Highs: periods of great amount, number or degree; "We have no hope of reaching new highs in sales unless we make a quick transition to online retail."

Rosy: positive or optimistic; "Sure, in the short term property values will go down, but long-term my view of the real estate market is still rosy."

Perplexing: confusing; "Not many businesses have accessed the rent relief measures because the application procedures are perplexing."

To run deep: to be strongly or broadly felt; "The staff's respect for their CEO runs deep, as demonstrated by their support for him in the crisis."

Big guns: powerful or important people or organizations; "There's a lot of pressure on the government not to offer too much to the financial big guns that were bailed out in 2008."

Foundation: the most basic part of something from which other things develop; "Government-backed student loans form the foundation of the entire business model of some American universities."

To scale down: to become smaller, for an operation or system; "We plan to scale down operations and lay off staff for only a few months."

To translate into: to lead to; "More people working from home has translated into great pressure on Internet infrastructure."

**Devastation:** great destruction; "Rural areas are generally safer than urban environments, as witnessed by the devastation in New York hospitals."

To file a claim: to submit a request for money, from an insurance company or government; "The government is promising you will receive money within 14 days of filing a claim for benefits."

Tally: a record of how many of something; "Some medical experts say that the real death toll in the U.S. is higher than the official current tally of 80,000."

To decline: to decrease; "Since implementing our new health and wellness plan, we've seen a 20% decline in staff illness."

Peak: the highest point; "While many European countries are reopening their economies, Russia hasn't yet reached its peak of COVID-19 cases."

Stupefying: very confusing or surprising; "Union leaders say its stupefying that management hasn't taken the safety issues more seriously."

Unemployment rolls: the list of jobless people who have applied for government benefits.

To sit idly by: to not take action when something bad is happening; "If we sit idly by while our competition innovates, we will fail as a company."

To go up in flames: to fail completely or be destroyed; "Our plans for European expansion and two new factories have gone up in flames with the recent pandemic."

To step in: to enter a situation to try to help solve a problem; "Retailers are really hoping the government steps in with support paying rent during the crisis."

Lawmaker: politician.

Swiftly: quickly; "New Zealand has avoided a lot of COVID-cases because their government reacted very swiftly with very strict measures."

Stimulus package: a government economic program designed to help suffering economies by stimulating economic activity; "It seems that each week the government announces new relief measures to its already massive stimulus package."

To inject: to put into; "Dan and Jay have really injected a lot more positivity into the workplace culture."

To evaporate: to suddenly disappear; "Our interest in acquiring Jayden Industries quickly evaporated when we found out about their aging technology."

Check: a written order from a person's bank for money to be transferred; "If you forget to sign your check, the recipient won't be able to cash it at the bank."

Unemployment benefits: money provided by the government to a person without a job.

Forgivable: a "forgivable" loan is one where all or part does not have to be paid back if certain conditions are met; "The government has made any of the loan amount used for payroll costs forgivable, but companies will have to repay the rest."

Authorization: official approval or permission; "The drugs have been proven safe, but they still haven't gone through all the steps to receive official authorization for public use."

Custom-made: made or designed for a particular situation, person, or customer; "We've never done this type of manufacturing work before, so we'll need custom-made machinery."

To explode: to increase quickly and suddenly; "Shopify's demand for their online retail platform has exploded during the pandemic."

**Infrastructure:** the basic physical system of facilities and structures needed for something to function.

Remarkably reliable: very stable or well-functioning; "I wasn't sure about the quality of these Asus laptops, but they have proven remarkably reliable."

Newcomer: a person or company that is new to a place, situation, or market; "It's very difficult for newcomers to compete in a busy marketplace dominated by Amazon."

Remotely: from a distance, or virtually; "Twitter has announced that all its staff may continue to work remotely even after the COVID crisis."

Household name: a person or company that is known by almost everyone; "Blackberry was once a household name in the mobile phone business, but it's rare to see their devices now."

To creak: to show signs of stress or possible breakdown, for a system; "It's time to put some money into upgrading our aging subway system, before real problems occur."

To dip: to become less; "We saw a small dip in business but have now come back to normal sales levels."

Surging: suddenly increasing; "Demand for factory robots is surging, as companies try to find ways to ensure physical distancing in their plants."

Big tech: the huge technology companies, including Apple, Facebook, Amazon, Google, and Microsoft.

Dire situation: very serious or severe situation; "We've had difficult times in our company's past, but I'm worried we won't actually make it out of this dire situation."

To gather momentum: to gradually become higher, stronger, or greater; "After receiving approval to operate in Vancouver, Uber has quickly gathered momentum."

Grim: negative or pessimistic; "Many economists are saying that the future of big oil and gas companies is looking especially grim at this time."

Downturn: a reduction on economic activity; "I've lived through several downturns before, starting in the 80s, and I'm confident we'll make it out of this one eventually."

Great Depression: the worst economic downturn in modern history, from 1929 to 1939.

To bring into sharper focus: to make something clearer, easier to understand, or easier to see; "We've needed stronger reserves of emergency equipment for many years, but this crisis has really brought that into sharper focus."

To crash: to fail suddenly and completely; "Several large financial companies avoided a complete crash in 2008, thanks to government relief money."

Forecast: an expert prediction about the future; "It's really difficult to make accurate forecasts when there's still so much uncertainty about the virus."

Contraction: a decrease in economic activity, as measured by Gross Domestic Product; "I don't think there's any national economy that won't experience a contraction in 2020."

To craft: to carefully create; "As we make plans to reopen, we're crafting an entire new set of policies and procedures around facilities and safety."

Much-anticipated: expected by many people or for a long time; "The muchanticipated Tokyo Olympics have been put on hold until 2021."

Second wave: a situation where a disease that has decreased after an initial spread begins spreading again; "Businesses should be ready for a second wave of COVID, during which they may have to suspend operations again."

New normal: a situation or state that is very different from a previous situation or state; "With things changing so quickly, it feels like every week there's a new normal to get used to."

To bounce back: to become healthy or successful again after a period of low activity or failure; "Oil prices have dropped to new lows, and many experts predict they'll never bounce back to pre-crisis levels."

To inch up: to increase slowly or bit by bit; "Traffic levels have been inching up in May, but people are still very reluctant to travel."

Comeback: a situation where something becomes popular or successful again; "After years of neglect, the Bedford neighborhood appears to be making a comeback with young urban professionals."

In the wake of: happening after and because of something else; "Every major sports league is trying to figure out how to resume operations in the wake of COVID-19."

# Language Review

# A. Collocations

Match words from each column to make collocations found in the article.

| 1. Supply       | a. deep      |  |
|-----------------|--------------|--|
| 2. To run       | b. idly by   |  |
| 3. Unemployment | c. back      |  |
| 4. To sit       | d. in flames |  |
| 5. Household    | e. rolls     |  |
| 6. To gather    | f. chain     |  |
| 7. To bounce    | g. momentum  |  |
| 8. To go up     | h. name      |  |

### **B. Vocabulary Quiz**

- 1. Which of the following describes a *positive* outlook or forecast?
  - a. Grim
  - b. Stupefying
  - c. Gloomy
  - d. Rosy
- 2. Which of the following indicate an *increase*? [choose 2]
  - a. Plunge
  - b. Contraction
  - c. Explosion
  - d. Surging
- 3. A lack of consumer confidence has \_\_\_\_\_\_\_ stock market volatility and decreased demand.
  - a. Translated into
  - b. Scaled down
  - c. Bounced back
  - d. Inched up

- 4. Despite the increase in demand for online services, the basic systems on which the Internet are built have proven to be \_\_\_\_\_\_
  - a. Creaking
  - b. Remarkably reliable
  - c. Unprecedented
  - d. Reined in
- 5. There appear to be challenges in the \_\_\_\_\_\_, as many companies have difficulty \_\_\_\_\_\_ some basic materials.
  - a. Infrastructure / filing
  - b. Demand shock / kickstart
  - c. Supply chain / procure
  - d. Foundation / rein in
- 6. Which of the following refer to an extremely *negative* situation? [choose 2]
  - a. devastation
  - b. stimulus
  - c. comeback
  - d. meltdown
- 7. To receive money or benefits from an insurance company or government, you have to \_\_\_\_\_\_ a \_\_\_\_\_.
  - a. Craft / check
  - b. File / claim
  - c. Rein in / tally
  - d. Procure / rolls
- 8. Many businesses are having difficulty figuring out what normal operations looks like \_\_\_\_\_\_ COVID-19.
  - a. Much-anticipated
  - b. Sitting idly by
  - c. Translating into
  - d. In the wake of

#### Answers

### A. Collocations

1/f, 2/a, 3/e, 4/b, 5/h, 6/g, 7/c, 8/d

# **B. Vocabulary Quiz**

1/d, 2/c,d, 3/a, 4/b, 5/c, 6/a,d, 7/b, 8/d